



Summer Villages Office  
Pigeon Lake, Alberta

## ***Who to Contact for Wastewater Concerns***

### **High Level Alarms / System Issues**

In case of a pump system issue or concern, please contact the Summer Village Office and speak with the Public Works Co-Ordinator. Our public works operator will attend the property to resolve the issue.

In most cases, the only indicator you will have about a system failure is the activation of the high level alarm. During an alarm condition, please limit your water usage until repairs are completed. Generally speaking, when the high level alarm sounds you still have room in you tank for about one day's usage.

When you hear a high level alarm, please contact the Summer Village Office 780-586-2494 and speak with Vince in Public works. If you are leaving a voice message for Vince please include the nature of the concern, the date and time, the location of the problem and contact information for yourself so he can follow up with you.

### **Emergency Situations**

If you observe an emergency situation such as wastewater escaping to the surface, outside of regular business hours please call the emergency number at 780-360-4664.